# Hallal Music Policies

## Shipping & Payment Info

### Shipping

We will make every effort to process your order to be shipped within 1-2 business days.

If you have any concern you have not received our shipped order in a timely fashion, please feel free to contact us at (615) 982-3760.

#### Digital Downloads

If you have any issues accessing, playing or printing your digital download, please contact us at hallal@hallalmusic.com or (615) 982-3760 and we will have someone assist you.

You will have 72 hours from purchase to download each file up to three times on your personal digital devices.

#### **Payment**

Payment is to be made in advance by purchasing the item you need through our secure shopping cart. We are happy to receive your order by mail or by phone, but we prefer to have the order go through our shopping cart to generate a more timely and secure response.

Once payment is received, your purchase will be scheduled to be completed and you will receive an email to that effect.